

21 April 2005

To Whom It May Concern:

Herewith this letter the Moscow office of PricewaterhouseCoopers would like to express its gratitude to the Office Solutions team, which supplied our office with new Steelcase furniture. We were pleased with high professional and client service level of this vendor during preparation and execution of the project.

Since 2004 Office Solutions has installed about 1000 working stations, and we are pleased to notice that technical support, rendering to us, has a very high professional level.

Although we have certain claims on quality of some furniture items, we are confident in Office Solutions capability to settle them in a most effective way.

We would not hesitate to recommend Office Solutions to their potential clients as a professional and reliable business partner.

Yours Faithfully,



Mikhail Segal

Director